Engineering IT Shared Services
New Grad Welcome

CS @ ILLINOIS Team
College of Engineering IT Services

Engineering IT Shared Services
Top 10 things to know about IT

#10  IDs, IT Orgs

- You have a campus NetID, an Enterprise ID, an Active Directory (AD) account, and an iCard

- Engineering IT can help with Engineering IT services (http://it.engineering.illinois.edu)
  - http://it.engineering.illinois.edu/user-guides

- Campus Information Technologies and Educational Technologies (CITES) can help with campus services (http://www.cites.illinois.edu)
  - (physical locations & phone numbers)
Top 10 things to know about IT

#9: Engineering IT works best with tickets

- engrit-help@illinois.edu

- BAD ticket: “My computer is broken. Fix it asap because I have a paper due.”

- GOOD ticket: “My name is Frank Penrose (NetID: fep) and my computer watson.cs.illinois.edu running Windows 7 in 2334 Siebel Center cannot connect to the wired network. It worked last week, but now has no Internet connectivity.”

  (Userhelp)
Top 10 things to know about IT

#8: Networking on campus

- Wireless in Siebel is the same as the rest of campus. Log in using your NetID and password. If you’re buying new wireless devices, try to get 802.11 a/g/n, not just 802.11 b/g/n devices.

- The wired jacks in the Siebel Center public spaces, conference rooms, and classrooms are all on the CITES QuickConnect service and can be used by anyone with a valid UIUC NetID. (http://www.cites.illinois.edu/quickconnect/)
#7: Siebel Center spaces

- Most spaces are controlled with electronic locks – CARRY YOUR iCARD when in Siebel Center
- Office assignment information is sent out to cs-grads mailing list
- If you do not know where your assignment is, stop by the Academic Office in 1210 Siebel Center.
- TA consulting rooms have been established for TA‘s to use for office hours.
- No microwaves or refrigerators.
  - Kitchen/lunchroom available in 3407
Top 10 things to know about IT

#6: MORE Siebel Center spaces

- Bevande Café in the Atrium
- 19 conference rooms (13 generally available)
- lunch room - 3407
- grad lounge - 4401
- general lounge - 2400D
- mailroom - 1334
- Engineering IT Helpdesk - 2302
- instructional labs - 0219 through 0224
- public collaboration areas (with networking)
- research office space and labs
- 5 50-seat classrooms; 3 30-seat classrooms; 1 200-seat lecture hall; 1 96-seat classroom available in November
Top 10 things to know about IT

#5: Siebel Center spaces accessible to you

- external doors to Siebel Center
- mailroom (1334)
- Engineering IT Helpdesk (2302)
- lunch room (3407)
- grad lounge (4401)
- general use conference rooms
- research area service rooms (2203, 3203, 3323, 4203, 4323)
- assigned office
- research lab access as authorized by a faculty member
- Always carry your icard with you to gain access
Top 10 things to know about IT

#4: Printing for CS Grads

- printing exams and confidential materials should always be an attended process;
  - never print exams and confidential materials to be picked up later

- A list of available printers and copiers is on the Printing, Copying and Scanning page (https://it.engineering.illinois.edu/user-guides/printing/siebel-center-printers-copiers-scanners-plotters). This page also has information on how to determine your copier PIN code.
- All grad students have access to the B&W printers and copiers in the research service rooms and Engineering IT Helpdesk.
- The Engineering IT Helpdesk also has a wide-format plotter. Access to the wide-format plotters is restricted. Email engrit-help@illinois.edu to request access.
- TAs also have access to the printers in the TA Service Room (0210).
- Per-page billing is not done for any printing and copying. However, usage is monitored and any abuse that is discovered may lead to permanent suspension of all printing and copying privileges.
- The 0216 lab also has printing available but it is not free. See the EWS Printing page for additional details. (http://ews.illinois.edu/userguide/printing.html)
Top 10 things to know about IT

#3: Engineering IT Service Highlights

- EWS lab access and home directory (http://ews.illinois.edu)
- Web page publishing for personal use (http://web.engr.illinois.edu)
- Subversion service (subversion.engr.illinois.edu)
- Wiki (http://wiki.engr.illinois.edu)
- Courses website (http://courses.engr.illinois.edu)
- Help Desk in 2303 Siebel Center, engrit-help@illinois.edu
Top 10 things to know about IT

#2: Campus IT Service Highlights

- Lync (IP-based telephony, IM) ([http://www.cites.illinois.edu/uc/](http://www.cites.illinois.edu/uc/))
- Email ([http://www.cites.illinois.edu/uc/](http://www.cites.illinois.edu/uc/))
- Jabber instant messaging ([http://chat.illinois.edu/](http://chat.illinois.edu/))
- Wiki ([http://wiki.cites.uiuc.edu](http://wiki.cites.uiuc.edu))
- General help desk
  - CITES Help Desk - 1211 DCL, 244-7000
  - [http://www.cites.illinois.edu/](http://www.cites.illinois.edu/)
  - consult@illinois.edu
Top 10 things to know about IT

#1: Contact Us!

- Follow us on Twitter: [IllinoisEngrIT](https://twitter.com/IllinoisEngrIT)
- Reach the Engineering IT Help Desk at [engrit-help@illinois.edu](mailto:engrit-help@illinois.edu) or 217-333-1313.
- Assistance is also available at:
  - **2302 Siebel Center** from 9 a.m. to 5 p.m. Monday to Friday
  - CS Department Twitter: [http://twitter.com/IllinoisCS](http://twitter.com/IllinoisCS)
Rules to live by.

- Don’t prop open doors
- Don’t publish UIN, SSN or NetId’s
- Never ask for another person’s Password
- Never give out your password
- Never ask for or offer your Social Security Number
- Don’t use Non-University Resources (if you have questions ask Engineering IT first, engrit-help@illinois.edu)
- FERPA (Family Education Right to Privacy Act) 1974 (http://registrar.illinois.edu/staff/ferpa/index.html)
## TA Consulting Rooms

<table>
<thead>
<tr>
<th>Room</th>
<th>Office Phone #</th>
<th>Course Assignments</th>
</tr>
</thead>
<tbody>
<tr>
<td>L422 &amp; L424 DCL</td>
<td></td>
<td>cs101</td>
</tr>
<tr>
<td>Wohler Hall</td>
<td></td>
<td>cs105</td>
</tr>
<tr>
<td>0211 SC</td>
<td>265-6592</td>
<td>cs173</td>
</tr>
<tr>
<td>0207 SC</td>
<td>244-0526 333-1463</td>
<td>all 400 and 500 level courses</td>
</tr>
<tr>
<td>0209 SC</td>
<td>333-0377</td>
<td>cs210, cs357 &amp; cs373</td>
</tr>
<tr>
<td>0212 SC</td>
<td>244-5619</td>
<td>cs231 &amp; cs232</td>
</tr>
<tr>
<td>0403 SC</td>
<td>244-5973</td>
<td>cs241 &amp; cs242</td>
</tr>
<tr>
<td>0224 SC</td>
<td></td>
<td>cs125 &amp; cs225</td>
</tr>
<tr>
<td>0226 SC</td>
<td></td>
<td>cs125</td>
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